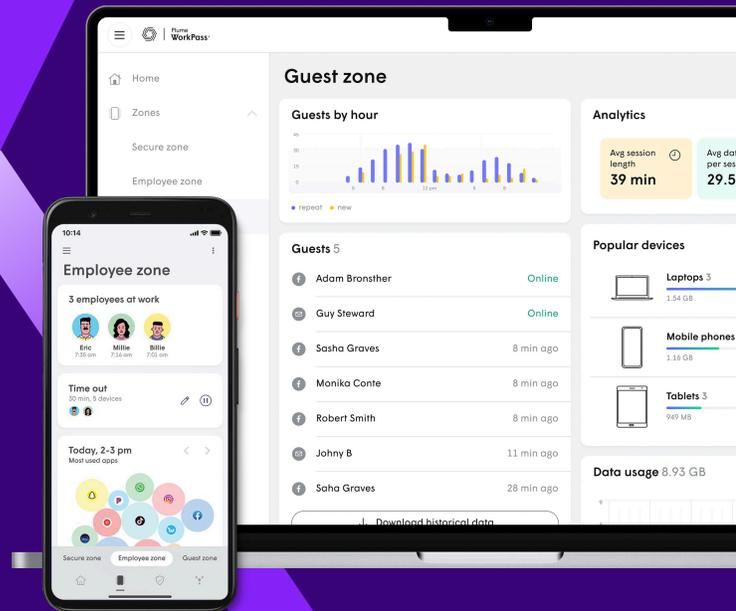# WorkPass®

Today's small businesses struggle to find connectivity that's right for them

Fast, reliable connectivity is essential for running a small business. The right network can unlock even more: productivity, security, and marketing capabilities that help small business owners thrive to create a long-term revenue stream for you.

Discover the connectivity platform purpose-built for small businesses

WorkPass is a platform that balances the capabilities of enterprise-grade technology with the simplicity and ease of small business solutions to give owners the intelligence, connectivity, productivity, and security tools they need for growth.

Services

Link

Cloud-based, patented adaptive WiFi for fast, reliable, and secure connectivity with available LTE backup for 24/7 business continuity.

App-managed

With self-install and easy onboarding, the WorkPass app gives small businesses unparalleled control over their networks.

Keycard

Quickly onboard new employees and use the productivity insights to help understand employee usage patterns, improve workplace engagement and increase safety.

Shield

Enterprise-grade security protects small businesses from cyber threats. WorkPass includes always-on network monitoring and three separate networks (secure, employee, and guest) to manage access to critical devices.

Concierge

A custom-branded customer WiFi guest network that turns usage data into actionable insights that can optimize service and boost margins.

Flow

Motion-based insights give small businesses a better understanding of activity trends, business demand, and physical traffic.

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Key benefits for you

Operational optimization

Gain end-to-end network visibility with Haystack, Plume's suite of intuitive support and ops tools that help you identify, troubleshoot, and resolve issues in real-time.

Insights & growth

Boost business intelligence with Plume's data-driven network insights and enjoy long-term growth with a new revenue stream focused on helping your small business customers.

Elevated experience

Improve customer satisfaction and reduce churn by delivering the wireless experience your SMB customers expect, along with the security and productivity tools they need.

Key benefits for your customers

Superior connectivity

Seamless WiFi coverage and auto-LTE backup provide always-on connectivity, ensuring transactions and guest connections remain flowing.

Stronger security

Advanced security models protect business devices, thwart remote access, and block inappropriate material to create a safe workplace for employees and guests.

Higher productivity

WorkPass's employee management dashboard helps boost workplace engagement and productivity with employee profiles, device management, and app usage insights.

"It's more than just an internet service; it is also a productivity app, a monitoring system, and an insights engine all in the palm of your hand."

Igho, Small Business Owner, New York City

Why partner with Plume?

Plume's solutions help CSPs reduce churn and increase ARPU.*

60+ NPS

67% Truck rolls

$15 Monthly ARPU

200% ROI

*Data based on an average taken across Plume's deployed CSP customer base.

Let's get started

Elevate your support experience. Contact partner@plume.com to learn more about Plume's Tier 1 support features

Plume